



Delta City
76 N 200 W
Delta, UT 84624
435-864-2759
435-864-4313 fax
www.delta.utah.gov

Other Area Utilities:

Centracom	800-427-8449
Delta Garbage Service	435-864-2358
Frontier	800-921-8101
Questar Gas	800-323-5517
Rocky Mountain Power	888-221-7070

Dear Customer,

Thank you for application for services. For your convenience, we've included this summary of important billing information. For questions, concerns or details please contact the City Office.

Requirements: Completed Application, \$150 Deposit, Photo ID, no outstanding balances.
Services: Water & Sewer, where available.
Billing Cycle: 1st – 31st
Mailing Date: First week of the month.
Due Date: 25th
Delinquent Date: 15th of following month
Meters:

- Meters are read the last week of the month.
- Should you need assistance with a meter, please contact the City Office, it is illegal to tamper with a water meter, this includes turning it on and off.

Rates:* *Rates are set forth by the Uniform Fee schedule and are subject to change. Residential rates listed, see the fee schedule for other rates.

- Water: \$25 Base rate, includes up to 4,000 gallons
 - .60 per thousand, 4001-15000 gallons
 - .70 per thousand, 15001-70000
 - .80 per thousand, 70001+
- Sewer: \$21
- Penalty: \$5 * Subject to Current Fee Schedule
- Delinquent notice: \$10*, sent priority mail to customers with a prior balance on the 15th of the month.
- Reconnect Fee: \$40

3rd Party Billing: Your Delta City bill will also include charges for landfill use from Millard County for the operation of the landfill. It is the customer's responsibility to deliver their garbage to the landfill. The local transfer site is located approximately 1 mile north past the Cemetery on 350 E.

Account Changes: All changes to your account must be done in writing.

Auto Pay: Auto pay is available at www.xpressbillpay.com Auto pay will not carry over from previous accounts. You will need to set up a new one.

Equal Pay: Customers who have maintained current active account for a period of at least 12 months qualify for use of Equal Pay.

Paperless billing: You can set your account to paperless online at www.xpressbillpay.com or simply notify the City Office.

Payment Locations: Payments can be made in person at the City Office, in the drop box located at the W

est entrance of the City Office, online at www.xpressbillpay.com or mailed. If you choose to use your banks bill pay program, please make sure to use your account number. We do not recommend nor can we be responsible for 3rd party payment or delivery systems.

Deposit Refunds: *Property Owners* may request their deposit be applied or refunded after 1 year of no missed or late payments. If at any point the account becomes delinquent they will be required to post a new deposit.

Please visit www.delta.utah.gov to read reference information about disposal of household chemicals. Proper use will help us keep potentially hazardous materials out of our drinking water.

Regardless of the printing on the packaging, please to do flush baby wipes, sanitary wipes, cleaning wipes, furniture polish wipes, cleaning rags of any type. THEY DO NOT BREAK DOWN IN THE SEWER SYSTEM!! This also applies for other items obviously not intended to be flushed. Doing so can cause blockage in main lines resulting in system failure, sewer backups. Sewer backups can be very inconvenient, costly, and pose health risks to you and your neighbors.