



# APPLICATION FOR CITY SERVICES

DELTA CITY · 76 N 200 W · Delta, UT 84624 · 435-864-2759  
Office Hours: Monday-Thursday 7AM-6PM, closed Fridays & Holidays

- Delta City
- Sherwood Shores
- Hydrant

**Applicant/Business Name:** \_\_\_\_\_ **Move In Date:** \_\_\_\_\_

S.S.#: \_\_\_\_\_ DOB: \_\_\_\_\_ DL#: \_\_\_\_\_ **Employer:** \_\_\_\_\_

**Joint Applicant/Agent:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

S.S.#: \_\_\_\_\_ DOB: \_\_\_\_\_ DL#: \_\_\_\_\_ **Employer:** \_\_\_\_\_

**Service Address:** \_\_\_\_\_ **Delta, UT 84624**

**Mailing Address:**  Same \_\_\_\_\_

**Phone:** \_\_\_\_\_ **2<sup>nd</sup> Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

- Owner occupied  Agent, owner name: \_\_\_\_\_
- Owner, landlord  Rent/Lease, landlord/Owner: \_\_\_\_\_

**Emergency Contact/Reference NOT living with applicant:**

**Name:** \_\_\_\_\_ **Address:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

## CONSUMER RESPONSIBILITY

**PAYMENT** The applicant agrees to pay monthly for the utility services rendered by the City of Delta. Services generally include water, sewer and county garbage. Charges for service will be made at the regular established rates for the class of service applicable to the applicant. It is the consumer's responsibility to review the monthly bills for accuracy and notify the City of any concerns prior to the due date, including current contact information. A fee will be charged on Non-sufficient fund checks. Fees are set forth on the 'Fee Schedule' by the City Council.

**DELINQUENCY** Payment for services is due immediately upon billing and shall become delinquent if not paid by the due date reflected on such billing. A late charge, as set forth by the 'Fee Schedule', per month of the unpaid balance will be added to delinquent accounts. The applicant agrees to pay reasonable expenses of collection including collection agency fees, attorney's fees, interest fees, and court costs should it become necessary to use such measures to collect the charges made to the applicant's account. The City shall terminate service on delinquent accounts not paid after notice. Accounts issued notice will be charged a fee. In order to restore service, the customers must bring current all delinquent charges. In addition, the City will charge a re-connection fee.

**SECURITY DEPOSIT** The applicant is required to pay a deposit. It is agreed by the applicant that the deposit is not considered as prepayment of any bill. Unpaid accounts will be considered delinquent notwithstanding the existence of a security deposit. The City may apply the amount of the security deposit to the applicant's final bill and any balance remaining will be refunded to the applicant. Deposit may be waived with a Qualified Guarantor, agreeing in equally liability with customer. Property owners may request security deposit refunded or applied to account after (1) year, provided there have not been any delinquencies or default within that time frame.

**REASONABLE ACCESS** The applicant shall permit the City's authorized representatives to enter onto the customer's premises at all reasonable times for purposes connected with rendering, billing, or disconnecting utility services. Services may be terminated if reasonable access is not permitted.

**TERMINATION OF SERVICE** The applicant agrees to be responsible for the payment of utility charges incurred at these premises until their responsibility is terminated in one of the following ways:  
1. By mutual agreement evidenced in writing and signed by the City and the applicant.  
2. By a two-day written notice from the customer to have services disconnected and the City physically terminating the service.  
3. By the proper assumption of the payment responsibility by a party acceptable to the City and upon completion of an application for service by the other party.

The applicant warrants that all the information provided by them in this application is true and correct and understands that false or misleading information shall be cause for the City to deny or cancel service and demand immediate payment of any amounts which are due.

**Water is currently:** \_\_\_ON \_\_\_OFF **Changes Requested:** \_\_\_Turn On \_\_\_Turn Off

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

<b>For City Use:</b>	<b>Deposit</b>
DL verified by: _____	Amount: _____
Account #: _____	<input type="checkbox"/> Entered
Meter Read: _____	<input type="checkbox"/> Paid Stamp:
<input type="checkbox"/> Entered	
Notes:	



Delta City  
76 N 200 W  
Delta, UT 84624  
435-867-2759  
435-864-4313 fax  
[www.delta.utah.gov](http://www.delta.utah.gov)

Other Area Utilities:	
Centracom	800-427-8449
Delta Garbage Service	435-864-2358
Frontier	800-921-8101
Questar Gas	800-323-5517
Rocky Mountain Power	888-221-7070

Dear Customer,

Thank you for application for services. For your convenience, we've included this summary of important billing information. For questions, concerns or details please contact the City Office.

Requirements: Completed Application, \$150 Deposit, Photo ID, no outstanding balances.  
Services: Water & Sewer, where available.  
Billing Cycle: 1<sup>st</sup> – 31<sup>st</sup>  
Mailing Date: First week of the month.  
Due Date: 25<sup>th</sup>  
Delinquent Date: 15<sup>th</sup> of following month  
Meters:

- Meters are read the last week of the month.
- Should you need assistance with a meter, please contact the City Office, it is illegal to tamper with a water meter, this includes turning it on and off.

Rates:\* \*Rates are set forth by the Uniform Fee schedule and are subject to change. Residential rates listed, see the fee schedule for other rates.

- Water: \$25 Base rate, includes up to 4,000 gallons
  - .60 per thousand, 4001-15000 gallons
  - .70 per thousand, 15001-70000
  - .80 per thousand, 70001+
- Sewer: \$21
- Penalty: \$5 \* Subject to Current Fee Schedule
- Delinquent notice: \$10\*, sent priority mail to customers with a prior balance on the 15<sup>th</sup> of the month.
- Reconnect Fee: \$40

3<sup>rd</sup> Party Billing: Your Delta City bill will also include charges for landfill use from Millard County for the operation of the landfill. It is the customer's responsibility to deliver their garbage to the landfill. The local transfer site is located approximately 1 mile north past the Cemetery on 350 E.

Account Changes: All changes to your account must be done in writing.

Auto Pay: Auto pay is available at [www.xpressbillpay.com](http://www.xpressbillpay.com) Auto pay will not carry over from previous accounts. You will need to set up a new one.

Equal Pay: Customers who have maintained current active account for a period of at least 12 months qualify for use of Equal Pay.

Paperless billing: You can set your account to paperless online at [www.xpressbillpay.com](http://www.xpressbillpay.com) or simply notify the City Office.

Payment Locations: Payments can be made in person at the City Office, in the drop box located at the W

est entrance of the City Office, online at [www.xpressbillpay.com](http://www.xpressbillpay.com) or mailed. If you choose to use your banks bill pay program, please make sure to use your account number. We do not recommend nor can we be responsible for 3<sup>rd</sup> party payment or delivery systems.

Deposit Refunds: *Property Owners* may request their deposit be applied or refunded after 1 year of no missed or late payments. If at any point the account becomes delinquent they will be required to post a new deposit.

Please visit [www.delta.utah.gov](http://www.delta.utah.gov) to read reference information about disposal of household chemicals. Proper use will help us keep potentially hazardous materials out of our drinking water.

Regardless of the printing on the packaging, please to do flush baby wipes, sanitary wipes, cleaning wipes, furniture polish wipes, cleaning rags of any type. THEY DO NOT BREAK DOWN IN THE SEWER SYSTEM!! This also applies for other items obviously not intended to be flushed. Doing so can cause blockage in main lines resulting in system failure, sewer backups. Sewer backups can be very inconvenient, costly, and pose health risks to you and your neighbors.



## REQUEST FOR AUTO PAY

Delta City Utilities  
76 N 200 W  
Delta, UT 84624  
435-864-2759

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**Request Made:**

In Person     By Phone     Drop Box/Mail     Other: \_\_\_\_\_

**Request Date:** \_\_\_\_\_**Customer Name:** \_\_\_\_\_**Account #:** \_\_\_\_\_**Service Address:** \_\_\_\_\_**Phone Number:** \_\_\_\_\_**Email:** \_\_\_\_\_

When feasible the City may contract with a third party to offer automatic payment scheduling and account withdrawal for the customers convenience.

I verify that I have read the below conditions and request the opportunity to take advantage of the program.

1. It is the customers responsibility to keep their account and payment information current. The City will not be responsible for late or failed payments based on expired/outdated payment or account information.
2. Auto Pay is set up per account, not per applicant. If you have multiple accounts or change/transfer accounts, it is your responsibility to update all of your accounts information.
3. It is recommended that customers set up and input their own accounts, however if they choose to have the City set Auto Pay for them, it is their responsibility to watch their bank statement to verify that the 1st payment cleared without incident.

**Payment Method:**

Checking Withdrawal - Attach a voided check

Credit Card

Card # \_\_\_\_\_

Expiration \_\_\_\_/\_\_\_\_ V Code \_\_\_\_\_

**Desired payment date:**

Specific date \_\_\_\_\_ (Between the 10th & 25th recommended)

on the due date

Specific # of days before due date \_\_\_\_\_

**Signature:** \_\_\_\_\_

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*For Office Use*

Notes:

Set Up Date: \_\_\_\_\_ Initials: \_\_\_\_\_